

Contract Flooring FAQ



FAQ

Before reading our FAQ, please make sure you have read the [Contract Installation Guidelines](#).

- 1.) **How are the goods delivered to the installer or job site?**
 - a. The flooring is delivered face out with the cushion down.
- 2.) **Is there anything I need to do before installation?**
 - a. Before cutting, check the following: product quality, color, style, and dimensions
- 3.) **How long should I let this product relax before gluing it?**
 - a. Standard practice for resilient flooring is to unroll the product and let it relax for 24 hours. We strongly recommend this 24-hour time line and helps to ensure 100% transfer from the glue to the foam.
- 4.) **What are the approved substrates that I can glue the cushion too?**
 - a. APA grade Underlayment Plywood
 - b. Associated Grade Particleboard
 - c. Cork Underlayment
 - d. OSB
 - e. Concrete
 - f. Recycled Rubber
- 5.) **Is there a standard practice you would like me to follow for prepping the substrate?**
 - a. Please follow the ASTM F710-11. It is the sole responsibility of the installer/contractor to ensure that the concrete surface is properly prepared prior to installation.
- 6.) **What kind of seams are recommended for your product in a high traffic area?**
 - a. We highly recommend a chemical seam sealer Mannington MSS-20

7.) How do I apply the seam sealer properly?

- a. Butt the two edges together.
- b. Lay masking tape on both sides of the seam
- c. Inject the seam sealer
- d. Pull the tape up.

8.) Why does the product have to be rolled with a 35-50 pounds floor roller?

- a. The product is so light in weight that the water based wet adhesive will naturally create air pockets.

9.) How long should I tell the end user to stay off the seams and flooring?

- a. Infinity recommends to keep the traffic limited for 24 to 48 hours.